



**Insurance**  
For the better

## Home Claims Instruction Advice External PH (for Service Provider)

Hold: No  
Instruction notes:  
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Advice to: AUSCORP IT  
Claim number: **13183363**

Printed on: 26/9/2025  
Policy number: **HGP318568081**

Insured name: Mrs CM & Mr J L Andrews

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### Informant

Informant name: Mrs Carly (Marie) Andrews  
Postal address: 57, Flametree Bend HAMMOND PARK, WA, 6164 Australia  
Email address: carz\_23@hotmail.com Email type: Private

#### Phone numbers

Telephone type	Telephone numbers
Mobile	61 0422280769

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### Property

Risk Address: 57, Flametree Bend HAMMOND PARK, WA, 6164 Australia  
Construction: Brick  
Dwelling: House  
Occupancy: Owner Occupied  
Alarm: No alarm  
Window Security: Yes  
External Door Security: Yes

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### Claim

Excess to collect: \$200.00

#### Incident Description:

PH ADV - Husband had dropped his phone, falling onto the aggregate driveway. Phone is a Samsung S23 Plus 256GB black colourway. Screen has been cracked through, but phone is still useable.

Damages - Samsung S23 Plus 256GB black colourway. BC: 0422280769

Interior damage:

Exterior damage:

Claim status: Open

Date of incident: 26/09/2025 08:30:00

Police station:

Police reference:

Dwelling unoccupied:

Damage Codes: Accidental Damage to Unspecified Personal Valuables

Claim Type: Accidental Damage or Loss



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## Policy

Policy term: 18/10/2024 - 18/10/2025

Policy start time: 00:00

ITCE: %

Cover	Sum Insured
Homeowner Building	AU\$ 687,022.88
Homeowners Contents	AU\$ 182,325.94
Valuables Specified	AU\$ 8,100.00
Valuables Unspecified	AU\$ 5,000.00

## Claimed Specified Items

Description	Remark	Sum insured
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## Claimed Non Specified Items

Description	Remark	Value
Contents	Samsung S23 Plus 256GB Black Colourway	\$0.00

## Claims History

Claim Date	Indemnity Amount
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Name	Role
Carly Andrews	Informant
Carly Andrews	Policyholder
Jordan Andrews	PolicyCoOwner
Carly Andrews	Claimant
AUSCORP IT	Service provider

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