



**Insurance**  
For the better

## Home Claims Instruction Advice External PH (for Service Provider)

Hold: No  
Instruction notes:  
#

Advice to: AUSCORP IT  
Claim number: **13183903**

Printed on: 27/9/2025  
Policy number: **HGP340552362**

Insured name: Mrs A & Mr V D Hicks & Ms S Potter

### Informant

Informant name: Mrs Aleesha (Jayne Lee) Hicks  
Postal address: 96, McDonald Rd BALDIVIS, WA, 6171 Australia  
Email address: aleesha141286@gmail.com Email type: Private

### Phone numbers

Telephone type	Telephone numbers
Mobile	61 0437869835

### Property

Risk Address: 96, McDonald Rd BALDIVIS, WA, 6171 Australia  
Construction: Brick  
Dwelling: House  
Occupancy: Owner Occupied  
Alarm: No alarm  
Window Security: Yes  
External Door Security Yes

### Claim

Excess to collect: \$200.00

#### Incident Description:

Accident Circumstances: My Son dropped his phone on his way home from School and the screen broke. Not sure if i can just add a few devices on the same claim or not but My other Son dropped his Ipad a couple of times and the screen broke and missing bits and now wont turn on. My Daughter also broke her ipad by dropping it and the screen broke and the LCD flashes quickly when trying to turn on. If I cant put all on one Claim let me know and I can do it separately. OB PH ADV SEPRATE CLAIM NEED TO BE LODGED FOR EACH ITEM, PH UNDERSTOOD. Block cover: Block Cover - \$5000/\$1000 = \$200 Excess PV Claim history: 12530009 01/04/2023 12577379 25/06/2023 12705940 06/12/2023 12793746 04/03/2024 12865659 02/07/2024 13153008 11/08/2025

Classification: \*\*\*Managed claim\*\*\*

Interior damage:

Exterior damage:

Claim status: Open

Date of incident: 26/09/2025 15:00:00

Police station:

Police reference:



Dwelling unoccupied:

Damage Codes: Accidental Damage to Unspecified Personal Valuables

Claim Type: Accidental Damage or Loss

### Policy

Policy term: 16/01/2025 - 16/01/2026

Policy start time: 10:56

ITCE: %

Cover	Sum Insured
Homeowner Building	AU\$ 726,000.00
Homeowners Contents	AU\$ 165,375.00
Valuables Specified	AU\$ 4,000.00
Valuables Unspecified	AU\$ 5,000.00
Accidental Damage	AU\$ 0.00

### Claimed Specified Items

Description	Remark	Sum insured
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### Claimed Non Specified Items

Description	Remark	Value
Mobile Phone	Samsung Galaxy S21 5G 256gb Purple phone.	\$800.00
Lap-Top /Notebook Computer	Ipad Air 3 Model A2123, 256gb wifi and cellular Grey Tablet	\$
Lap-Top /Notebook Computer	Ipad Air 2 Model A1567, 128gb wifi and cellular, Gold Tablet	\$

### Claims History

Claim Date	Indemnity Amount
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Name	Role
Aleesha Hicks	Claimant
Aleesha Hicks	Policyholder
Aleesha Hicks	Informant
Victor Hicks	PolicyCoOwner
Susan Potter	PolicyCoOwner
AUSCORP IT	Service provider

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