



Insurance
For the better

Home Claims Instruction Advice External PH (for Service Provider)

Hold: No

Instruction notes:

Hi team, please cancel job. iPad is D.B.R. We will allocate replacement. thank you

Advice to: AUSCORP IT

Printed on: 26/9/2025

Claim number: **13143114**

Policy number: **HGP340422074**

Insured name: Mr MW & Mrs C R Harwood

Informant

Informant name: Mr Michael (Warner) Harwood

Postal address: 102A, Petra St BICTON, WA, 6157 Australia

Email address: mikeharwood@gmail.com Email type: Private

Phone numbers

Telephone type	Telephone numbers
Mobile	61 0404119351

Property

Risk Address: 102a, Petra St BICTON, WA, 6157 Australia

Construction: Brick

Dwelling: House

Occupancy: Owner Occupied

Alarm: Non monitored alarm

Window Security: Yes

External Door Security Yes

Claim

Excess to collect: \$200.00

Incident Description:

Accident Circumstances: iPad was packed in hand luggage for flight home from Melbourne. When I removed the iPad from my backpack during the flight and opened the iPad case, the screen was broken. I think this must have happened when the backpack was put in the overhead locker.

Interior damage:

Exterior damage:

Claim status: Open

Date of incident: 27/07/2025 09:15:00

Police station:

Police reference:

Dwelling unoccupied:

Damage Codes: Accidental Damage to Unspecified Personal Valuables

Claim Type: Accidental Damage or Loss



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Policy

Policy term: 02/01/2025 - 02/01/2026

Policy start time: 12:19

ITCE: %

Cover	Sum Insured
Homeowner Building	AU\$ 907,500.00
Homeowners Contents	AU\$ 99,225.00
Valuables Specified	AU\$ 16,000.00
Valuables Unspecified	AU\$ 5,000.00
Accidental Damage	AU\$ 0.00

Claimed Specified Items

Description	Remark	Sum insured
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Claimed Non Specified Items

Description	Remark	Value
Lap-Top /Notebook Computer	iPad Pro Model A1701	\$400.00

Claims History

Claim Date	Indemnity Amount
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Name	Role
Michael Harwood	Claimant
Michael Harwood	Policyholder
Michael Harwood	Informant
Claire Harwood	PolicyCoOwner
AUSCORP IT	Service provider
JB HI-FI	Service provider

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