



Insurance
For the better

Home Claims Instruction Advice External PH (for Service Provider)

Hold: No

Instruction notes:

Hi team can you advise if the PH ever made contact regarding this claim?

Advice to: AUSCORP IT

Printed on: 25/9/2025

Claim number: **13163207**

Policy number: **HGP317849094**

Insured name: Mr ZM & Mrs K Hlaing

Informant

Informant name: Mr Zaw (Min) Hlaing

Postal address: 7, Conch Way WANNANUP, WA, 6210 Australia

Email address: ben.hlaing@gmail.com Email type: Private

Phone numbers

Telephone type	Telephone numbers
Mobile	61 0408094931

Property

Risk Address: 7, Conch Way WANNANUP, WA, 6210 Australia

Construction: Brick

Dwelling: House

Occupancy: Owner Occupied

Alarm: No alarm

Window Security: Yes

External Door Security Yes

Claim

Excess to collect: \$200.00

Incident Description:

Accident Circumstances: Lenovo lap top was accidentally knocked on a tile floor while attempting charge it. It would not turn on so I tried different charging cables, as I thought the I only damaged the charger plug. It had important information and software on it so it was then taken to a computer repair person and was informed it cannot be repaired.

Interior damage:

Exterior damage:

Claim status: Open

Date of incident: 04/08/2025 12:00:00

Police station:

Police reference:

Dwelling unoccupied:

Damage Codes: Accidental Damage to Unspecified Personal Valuables

Claim Type: Accidental Damage or Loss



Insurance
For the better

Policy

Policy term: 22/07/2025 - 22/07/2026

Policy start time: 11:20

ITCE: %

Cover	Sum Insured
Homeowner Building	AU\$ 517,708.42
Homeowners Contents	AU\$ 140,710.05
Valuables Unspecified	AU\$ 4,000.00

Claimed Specified Items

Description	Remark	Sum insured
-------------	--------	-------------

Claimed Non Specified Items

Description	Remark	Value
Lap-Top /Notebook Computer	Lenovo Ideapad 510 (please note it is touch screen)	\$800.00

Claims History

Claim Date	Indemnity Amount
------------	------------------

Name	Role
Zaw Hlaing	Claimant
Zaw Hlaing	Policyholder
Zaw Hlaing	Informant
Kay Hlaing	PolicyCoOwner
AUSCORP IT	Service provider

By providing estimates for, or providing goods and/or services, you agree to our terms and conditions. [Terms and conditions and FAQs located here.](#)