



Insurance
For the better

Home Claims Instruction Advice External PH (for Service Provider)

Hold: Yes

Instruction notes:

Updated VOE with item information Please arrange timeline assessment of the phone.

Advice to: AUSCORP IT

Printed on: 8/8/2025

Claim number: **13147290**

Policy number: **HGP352385924**

Insured name: Ms YE Rao & Mr WA Hamer

Informant

Informant name: Ms Yvonne (Ekta) Rao

Postal address: 2, Sedano Gld LANDSDALE, WA, 6065 Australia

Email address: sweetnight142000@hotmail.com Email type: Private

Phone numbers

Telephone type	Telephone numbers
Mobile	61 0433366667

Property

Risk Address: 2, Sedano Gld LANDSDALE, WA, 6065 Australia

Construction: Brick

Dwelling: House

Occupancy: Owner Occupied

Alarm: Non monitored alarm

Window Security: Yes

External Door Security Yes

Claim

Excess to collect: \$200.00

Incident Description:

Accident Circumstances: It was accidentally dropped on the floor while moving the items. The phone was sitting on top of the ipad and when Ipad slipped out of my hand both the phone and ipad fell down & cracked the screen & the button. Samsung galaxy s23 ultra Ipad air 13 inches bc 0433366667

Interior damage:

Exterior damage:

Claim status: Open

Date of incident: 06/08/2025 08:00:00

Police station:

Police reference:

Dwelling unoccupied:

Damage Codes: Accidental Damage to Specified Personal Valuables

Claim Type: Accidental Damage or Loss



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Policy

Policy term: 05/08/2025 - 05/08/2026

Policy start time: 16:42

ITCE: %

Cover	Sum Insured
Homeowner Building	AU\$ 600,000.00
Homeowners Contents	AU\$ 150,000.00
Valuables Specified	AU\$ 28,699.00
Accidental Damage	AU\$ 0.00

Claimed Specified Items

Description	Remark	Sum insured
Mobile Phone	samsung	\$2,000.00
Lap-Top /Notebook Computer	ipad	\$2,700.00

Claimed Non Specified Items

Description	Remark	Value
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Claims History

Claim Date	Indemnity Amount
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Name	Role
Yvonne Rao	Claimant
Yvonne Rao	Policyholder
Yvonne Rao	Informant
Warren Hamer	PolicyCoOwner
AUSCORP IT	Service provider

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