



**Insurance**  
For the better

## Home Claims Instruction Advice External PH (for Service Provider)

Hold: No  
Instruction notes:  
#

Advice to: AUSCORP IT  
Claim number: **13189815**

Printed on: 7/10/2025  
Policy number: **HGP339598251**

Insured name: Mrs JM & Mr M Calabro

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### Informant

Informant name: Mrs Joanne (Michelle) Calabro  
Postal address: 2, Harley Pl KINGSLEY, WA, 6026 Australia  
Email address: maljo@iinet.net.au Email type: Private

#### Phone numbers

Telephone type	Telephone numbers
Mobile	61 0400369031

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### Property

Risk Address: 2, Harley Pl KINGSLEY, WA, 6026 Australia  
Construction: Brick  
Dwelling: House  
Occupancy: Owner Occupied  
Alarm: Non monitored alarm  
Window Security: Yes  
External Door Security Yes

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### Claim

Excess to collect: \$200.00

#### Incident Description:

Accident Circumstances: Both my laptop and phone were knocked off my lounge. I usually have a carpet square as we have porcelain tiles but this had been cleaned and not in the usual location. Mobile needs a screen replaced. iPad I am unsure of screen replacement cost, glass.

Interior damage:

Exterior damage:

Claim status: Open

Date of incident: 01/10/2025 18:00:00

Police station:

Police reference:

Dwelling unoccupied:

Damage Codes: Accidental Damage to Unspecified Personal Valuables

Claim Type: Accidental Damage or Loss



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## Policy

Policy term: 11/11/2024 - 11/11/2025

Policy start time: 00:00

ITCE: %

Cover	Sum Insured
Homeowner Building	AU\$ 605,000.00
Homeowners Contents	AU\$ 192,937.50
Valuables Unspecified	AU\$ 5,000.00
Accidental Damage	AU\$ 0.00

## Claimed Specified Items

Description	Remark	Sum insured
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## Claimed Non Specified Items

Description	Remark	Value
Lap-Top /Notebook Computer	Apple Air 13 inch iPad	\$1,200.00
Mobile Phone	Samsung Galaxy Phone S24FE, screen.	\$200.00

## Claims History

Claim Date	Indemnity Amount
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Name	Role
Joanne Calabro	Claimant
Joanne Calabro	Policyholder
Joanne Calabro	Informant
Mal Calabro	PolicyCoOwner
AUSCORP IT	Service provider

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