



**Insurance**  
For the better

## Home Claims Instruction Advice External PH (for Service Provider)

Hold: No

Instruction notes:

Hi team, we tried calling our member to contact you but were unsuccessful. We have sent an email to them to contact you. If we have not heard anything we will try again.

Advice to: AUSCORP IT

Printed on: 3/10/2025

Claim number: **13159127**

Policy number: **HGP327570109**

Insured name: Mrs MA & Mr CS Olsen

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### Informant

Informant name: Mr Corey (Simon) Olsen

Postal address: 19, Dumsday Dr FORRESTDALE, WA, 6112 Australia

Email address: melcorey.olsen@hotmail.com Email type: Private

### Phone numbers

Telephone type	Telephone numbers
Home telephone	61 0417788842
Mobile	61 0439957291

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### Property

Risk Address: 19, Dumsday Dr FORRESTDALE, WA, 6112 Australia

Construction: Brick

Dwelling: House

Occupancy: Owner Occupied

Alarm: Non monitored alarm

Window Security: Yes

External Door Security Yes

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### Claim

Excess to collect: \$500.00

Incident Description:

Accident Circumstances: My child's macbook was in use at home, child broke screen and is now broken. BC: 0439957291

Interior damage:

Exterior damage:

Claim status: Open

Date of incident: 17/08/2025 11:45:00

Police station:

Police reference:

Dwelling unoccupied:

Damage Codes: Broken Contents Glass  
Accidental Damage to Contents

Claim Type: AD Damage or Loss



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## Policy

Policy term: 10/02/2025 - 10/02/2026

Policy start time: 14:46

ITCE: %

Cover	Sum Insured
Homeowner Building	AU\$ 526,604.10
Homeowners Contents	AU\$ 176,400.00
Accidental Damage	AU\$ 0.00

## Claimed Specified Items

Description	Remark	Sum insured
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## Claimed Non Specified Items

Description	Remark	Value
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## Claims History

Claim Date	Indemnity Amount
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Name	Role
Melissa Olsen	Claimant
Melissa Olsen	Policyholder
Corey Olsen	Informant
Corey Olsen	PolicyCoOwner
AUSCORP IT	Service provider

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