



Insurance
For the better

Home Claims Instruction Advice External PH (for Service Provider)

Hold: No

Instruction notes:

Hi team, insured has been cash settled, please close file. Thank you!

Advice to: AUSCORP IT

Printed on: 8/9/2025

Claim number: 13099421

Policy number: HGP303387233

Insured name: Mr Roberto Rodriguez

Informant

Informant name: Mr Roberto (Carlos) Rodriguez

Postal address: 12, Rainbow Gdns BIBRA LAKE, WA, 6163 Australia

Email address: robcrj@hotmail.com Email type: Private

Phone numbers

Telephone type	Telephone numbers
Mobile	61 0467980906

Property

Risk Address: 12, Rainbow Gdns BIBRA LAKE, WA, 6163 Australia

Construction: Brick

Dwelling: House

Occupancy: Owner Occupied

Alarm: Non monitored alarm

Window Security: Yes

External Door Security: Yes

Claim

Excess to collect: \$0.00

Incident Description:

Accident Circumstances: tripped and dropped laptop at school

Interior damage:

Exterior damage:

Claim status: Closed

Date of incident: 22/05/2025 11:15:00

Police station:

Police reference:

Dwelling unoccupied:

Damage Codes: Accidental Damage to Specified Personal Valuables

Claim Type: Accidental Damage or Loss

Policy



Policy term: 24/08/2024 - 24/08/2025

Policy start time: 00:00

ITCE: %

Cover	Sum Insured
Homeowner Building	AU\$ 473,000.00
Homeowners Contents	AU\$ 103,317.90
Valuables Specified	AU\$ 5,400.00
Accidental Damage	AU\$ 0.00

Claimed Specified Items

Description	Remark	Sum insured
Lap-Top /Notebook Computer	lenovo idea pad 14 inch ryzen	\$1,400.00

Claimed Non Specified Items

Description	Remark	Value
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Claims History

Claim Date	Indemnity Amount
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Name	Role
Roberto Rodriguez	Claimant
Roberto Rodriguez	Policyholder
Roberto Rodriguez	Informant
Akoor Dhelbai	Home Claims Specialist
AUSCORP IT	Service provider

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